



## *Division of Behavioral Health Services*

*Office of the Deputy Director*

150 North 18<sup>th</sup> Avenue, Suite 200

Phoenix, Arizona 85007

(602) 364-4558

(602) 364-4570 FAX

Internet: [www.azdhs.gov](http://www.azdhs.gov)

JANICE K. BREWER, GOVERNOR

WILL HUMBLE, DIRECTOR

April 29, 2010

To All Members, Family Members and Community Stakeholders in GSA 3:

You may have heard that the Arizona Department of Administration recently issued a Stay Order for the Regional Behavioral Health Authority (RBHA) contract in GSA 3. Before explaining what that means, I want you to know in the clearest possible terms that **the services you are currently receiving and the service providers in your community will not change as a result of the Stay Order. In other words, you will continue to receive the same level of high quality care by the same providers that you always have.**

Now, I will address what the Stay Order means. In March 2010, the Arizona Department of Health Services (ADHS) awarded RBHA contracts in every region of the state except for Maricopa County. In GSA 3, the contract, which is currently held by the Community Partnership of Southern Arizona (CPSA), was awarded to Cenpatico of Arizona (Cenpatico). This contract was scheduled to become official on July 1, 2010. When the contract award was announced, CPSA objected and filed a protest, which is simply a legal challenge to the contract award. As part of its protest, CPSA asked for and received a Stay Order, which means "keep everything the same" until the protest is decided. That means any activities to bring Cenpatico on board as the RBHA in GSA 3 have to stop and CPSA will remain as the RBHA.

At this point in time, we do not know when the protest will be decided. What we do know is that CPSA will continue to provide the same level of high quality service through the same providers currently in place. We will keep you informed as we learn more, and of course, will provide plenty of notice should there be any change of RBHAs or providers.

You have our commitment that member care is our number one priority and we will make sure that it continues no matter what happens with the protest. Thank you for understanding.

If you have any questions, please call our Customer Service Department at 602-364-4558.

Sincerely,

for Laura K. Nelson, M.D.  
Acting Deputy Director